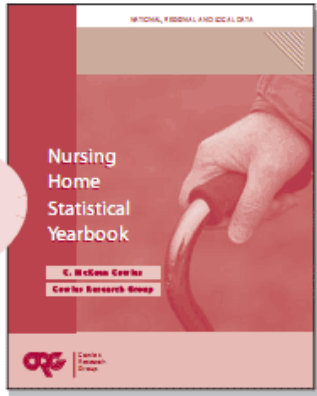


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Author C. McKeen (Mick) Cowles is a nationally recognized authority on government databases. He is president of Cowles Research Group, an independent research firm specializing in customizing information extracted from government health databases. Cowles has worked for the federal government, the American Health Care Association, and Muse & Associates in Washington, D.C.

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